
REBILL AND RESALE

Rebill and Resale

NOTE: In accordance with the determinations set out by the Commission in Telecom Regulatory Policy CRTC 2017-11, all persons who offer and provide any telecommunications services who are not Canadian carriers as defined in the Telecommunications Act shall:

(1) register with the Commission prior to receiving service from the Company;

(2) ensure that all of their own wholesale customers and subordinate wholesale customers have registered with the Commission prior to receiving telecommunications services; and

(3) abide by the obligations set out in the Appendix to Telecom Regulatory Policy CRTC 2017-11 as well as any subsequent requirements as may be set out by the Commission from time to time and ensure that all of their own wholesale customers and subordinate wholesale customers abide by these requirements.

1. Definitions

For the purposes of this Tariff:

- 1.01 Resale - means the subsequent sale or lease on a commercial basis, with or without adding value, of a local Exchange service leased from the Company. C
- 1.02 Reseller - means a company engaged in the resale of local Exchange services leased from the Company. C
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- 1.03 Rebiller - means a company engaged in the rebilling of local Exchange services leased from the Company. C
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2. General

- 2.01 The Company's local Exchange services may be resold in accordance with the conditions in this Tariff. However, the resale of residential Exchange services is only permitted to provide residential services. C
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- 2.02 Resellers are required to register with the Company and the Commission prior to receiving service, except those who provide only the Company's switched local Exchange services to persons physically located in or on the reseller's business premises. C
- 2.03 The provision of the Company's public pay telephone service by resellers is not permitted.
- 2.04 Resellers who resell Centrex service must make all reasonable efforts to ensure that the end-user does not employ the service to transmit unsolicited ADAD, live voice or facsimile calls for the purpose of solicitation. Please see Section N850.

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2. General (continued)

- 2.05 Where a reseller offers shared tenant services, it must provide the Company with direct access, under reasonable terms and conditions, to tenants who choose to receive service from the Company rather than, or in addition to, service from the reseller.
- 2.06 Resellers of the Company's local network access services must provide the Company with complete name, address and telephone number information for each of their end-customers in 9-1-1 serving areas within 30 days of the service being provided. All changes made to such information, as a result of moves or other circumstances, must also be reported to the Company within 30 days of the change being made.

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Issued 2017 02 17

Effective 2017 01 17

Authority: Telecom Regulatory Policy CRTC 2017-11 January 17, 2017