## GENERAL TARIFF

Page 1 Revision 4 Section N330

### SUSPENSION OF SERVICE - RESIDENTIAL PRIMARY SERVICE

Note: The residential service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02.

#### 1. SUSPENSION OF SERVICE - RESIDENTIAL PRIMARY SERVICE

## 1.01 General

Suspension of service is a temporary discontinuance of service without termination of the customer's contract for service at his request. (e.g., seasonal service). Suspension and restoration of service are made effective on receipt of reasonable advance notice from the customer.

## 1.02 Complete suspension of service

- This provides for the discontinuance of operation of a customer's residential primary service.
- b) Suspension is provided on any primary residential service (Primary Exchange Service General Tariff) except foreignexchange, mobile and service-system service.
- Suspension is provided for a minimum of two weeks.

## 1.03 Rates and Charges

Suspension may start at any time, subject to the following regulations:

- The reduced charge, when applicable, does not apply for suspension during an initial service period as indicated in the company General Tariff for Primary Exchange Service.
- When service is suspended during an initial service period that b) is longer than the period indicated in the company General Tariff for Primary Exchange Service, the reduced charge, when applicable, applies but the initial service period is extended by the length of the period of suspension.
- After the end of a period of suspension, the regular charge for C) service applies for the period indicated in the company General Tariff for Primary Exchange Service before further suspension.

Issued 2021 04 19 Effective 2021 05 05 TN 406 Authority: Telecom Order CRTC 2021-162, 5 May 2021

### SUSPENSION OF SERVICE - RESIDENTIAL PRIMARY SERVICE

## 1. SUSPENSION OF SERVICE - RESIDENTIAL PRIMARY SERIVCE CONT'D

# 1.03 Rates and Charges Cont'd

The charges for each service during the period of suspension are as follows:

For each residence primary exchange service (see Rate Schedules for Primary Exchange Service item of Exchange Service General Tariff) the charge to suspend and restore the service at each premises is that specified below.

Period of Suspension	One time charge
From 2 weeks to 3 months	\$40.00
From 4 to 6 months	\$50.00

The foregoing charges apply instead of all other charges for the service suspended, except that the customer is responsible for payment of charges for rights-of-way and other like charges for this service that apply during the period of suspension.