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**SUSPENSION OF SERVICE - BUSINESS PRIMARY SERVICE**

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**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

1. GENERAL

1.01 Suspension of service is a temporary discontinuance of service without termination of service contract, at the customer's request. Suspension and restoration of service are made effective on receipt of reasonable advance notice from the customer.

1.02 Full approved rates apply for all equipment and services provided during complete or partial suspension of service.

1.03 Full approved rates apply for the reconnection of suspended services.

2. COMPLETE SUSPENSION OF SERVICE

2.01 This provides for the discontinuance of operation of all of a customer's primary service.

2.02 Suspension is provided on any such service (N100-2.02) except foreign-exchange and mobile service. It is also provided on hotel P.B.X. service.

2.03 Suspension is provided for a minimum of one month.

2.04 During the period of suspension, the Company advises persons who call the customer's telephone number that his service is suspended, except in Exchanges in which equipment for intercepting such calls is not provided. If the customer requests that his incoming calls be referred to another telephone number and the customer for the latter service agrees, the telephone number of such service is given to the calling parties (MESC applies). Reference of calls is provided only on the customer's listed service. C

3. PARTIAL SUSPENSION OF SERVICE

3.01 This provides for the discontinuance of operation of one or more complete units of equipment, service being continued on one or more similar units of the same installation.

3.02 The arrangement is provided as follows:

- (a) On one or more switchboard positions of a multiple P.B.X. system.
- (b) On one or more attendant's positions of automatic call distributors.
- (c) On one or more positions of answering boards.
- (d) On one or more switchboard positions of a hotel P.B.X. system and/or any number of additional lines furnished for the use of guests.

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**3. PARTIAL SUSPENSION OF SERVICE (Cont'd)**

3.03 Suspension is provided for a minimum of one month.

**4. CHARGES**

(a) Complete Suspension

- (1) The charge for the class and grade of service suspended is that specified in Section N100 (5.04)
- (2) For semi-public telephone service, the charge is the daily guarantee specified in N160 (2.01).

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- (3) For a PBX system, the charge is that for the switchboard or console, multi access and additional lines.
  - (4) For all other services, the charge is the full approved rate.

(b) Partial Suspension

- (1) For each of the equipment suspended, full charge applies.

I (c) Reference of Calls

- (1) Provided at a monthly rate of \$2.80 per line referred. (USOC SUSRC).

C (d) Service Charges

- (1) Rates as specified in the Company Tariff apply for the reconnection of suspended services.