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**CENTREX II SERVICE**

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1. GENERAL

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

- 1.01 Centrex II Service allows a line-serving switch Central Office switch facility, consisting of a local channel and a line card, to terminate on a jack arrangement at a customer premise. The connection of a Centrex II Service is called a local and provides a combination of Exchange and intercommunicating services. C

The Centrex II Service is offered to customers in Exchanges subject to the availability of suitable facilities. C

- 1.02 The monthly rates and service charges as specified in Item 7. apply for each local of the Centrex II Service, which provides the following services:

- a) access to integrated service features
- b) access to three Centrex II Service plans
- d) common equipment and switching equipment as required
- d) circuitry to connect the customer location to the line-serving switch Central Office serving the area in which the terminal equipment is located. C

## 1.03 Multi Line Systems (Key Systems)

Multi Line Key Systems may subscribe to Centrex II Service as long as the telephone sets are configured to a common equipment that permits the consolidation of access lines.

## 1.04 Multi Line Systems (PABX)

Multi Line PABX Systems may subscribe to Centrex II Service Plan B as long as the telephone sets are configured to a common equipment that permits the consolidation of access lines.

- 1.05 Inward dialing, which permits the dialing of incoming calls to locals of the system.

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2. INTEGRATED SERVICE FEATURES

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

2.01 The Centrex II Service Integrated service features include:

- a) Extension Calling allows station users with 7 digit dialing to use the intercom. For those users with 9+7 digits, they can have 4 digit dialing for internal calls. Extension Calling is limited to Centrex II Service Plans A and B.
- b) Numbering Plan provides the capability to allow station users a digit-dialing plan to access station to station calling or network capabilities.
- c) Class of Service provides the capability to deny a local to access Network Service(s).

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**3. BASIC SERVICE FEATURES**

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

In addition to the Centrex II Service Integrated service features in Item 2 the following features are offered in the form of three plans.

**BASIC BUSINESS BUNDLE**

The choice of 10 features:

- a) Autodial is available with a Meridian Business Set.
- b) Call Display Name and Number allows the capability to furnish the telephone number and the associated name from which a call originates, subject to the availability of suitable facilities notwithstanding any other provisions of the Company's tariffs and as an exception for an unlisted telephone number from which a call originates is furnished. Any persons wishing to protect the anonymity of their calling number and the associated name may subscribe to Call Number Blocking services specified in Section N100, item 7.0.
- c) Call Forward allows two calls at a time to be forwarded from a telephone set to a predetermined telephone number when a busy or no answer situation with integrated voice messaging service occurs or when the station user initializes the call forward feature.
- d) Visual Call Waiting enables a customer to receive the Call Waiting tone and to view the Call waiting party's name and number when the Central Office line is in use. The customer must subscribe to Call Waiting and Call Display Name and Number and have compatible equipment for Visual Call Waiting to work. C
- e) Personalized Ring provides the ability for a customer to have one additional telephone number assigned to a Central Office line. A distinctive ringing pattern is provided for each Centrex local.
- f) Last Number Redial allows the user to redial the last called number by pressing the ampersand (#) button on the telephone set.
- g) Number Replacement permits the transmittal of an alternate number, on a fixed basis, in lieu of the actual telephone number from which a call is being placed. The alternate telephone number is selected by the customer and must be associated with another line of the same class of service working for the same customer at the same premises. Number replacement is provided subject to the availability of suitable facilities. Customers may arrange their lines so that all or only a portion of them transmit the alternate number. See Section N100, Item 7.02 for rates and charges.
- h) Speed Call 10 allows the station user to store frequently-called numbers against an access code and to place calls to these numbers by dialing only the access code.
- i) Standard Message Manager Mailbox includes a type 34 mailbox with a 1, 3 and 5 year contract only. It has a usage capacity of 150 minutes per month and a storage capacity of 25 messages.

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3. BASIC SERVICE FEATURES (Cont'd)

3.01 In addition to the Centrex II Service Integrated service features in Item 2 the following features are offered in the form of three plans.

BASIC BUSINESS BUNDLE (Cont'd)

The choice of 10 features:

- a) Three Way Conference allows the caller to add on conference three conferees for an instant meeting with internal or external calls.

Optional feature:

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SimRing permits a group of up to 5 dialing numbers to be alerted simultaneously with the first member of the SimRing group who answers to be connected to the calling party. This is subject to software limitations.

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**CENTREX II SERVICE**

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4. Plan A Fundamental

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

4.01 This plan includes the choice of the following features:

- a) Autodial allows a Meridian Business Set station user to call a frequently dialed number. The user is permitted to program and change the number in automatic dial.
- b) Blind Transfer Recall is required as part of the activation of other features on the business set. The transfer recall timer allows calls that have been transferred to recall if not answered within a specified time.
- c) Call Display Name and Number allows the capability to furnish the telephone number and the associated name from which a call originates, subject to the availability of suitable facilities notwithstanding any other provisions of the Company's tariffs and as an exception for an unlisted telephone number from which a call originates is furnished. Any persons wishing to protect the anonymity of their calling number and the associated name may subscribe to Call Number Blocking services specified in Section N100, item 7.0.
- d) Call Forward allows two calls at a time to be forwarded from a telephone set to a predetermined telephone number when a busy or no answer situation occurs or when the station user initializes the call forward feature.
- e) Call Park allows a station user to park a call in a numbered directory which can be retrieved from any telephone set by using a feature access code and the directory number that the call is parked against.
- f) Call Pick-Up allows a station user to answer incoming calls to another station within a defined Call Pick-Up Group by accessing the pick-up code or feature access code.
- g) Call Trace allows the called customer to have the last incoming call traced. See Section N490, items 8.04, iii) c) and 8.04, v) vi).

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**CENTREX II SERVICE**

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4. Plan A Fundamental (Cont'd)

- h) Call Transfer allows a call to be transferred from one telephone set to another internally and externally.
- i) Visual Call Waiting enables a customer to receive the Call Waiting tone and to view the Call waiting party's name and number when the Central Office line is in use. The customer must subscribe to Call Waiting and Call Display Name and Number and have compatible equipment for Visual Call Waiting to work. C
- j) Cut Off on Disconnect is when a caller abandons an incoming call placed to a Centrex local, terminating on a local with an answering device, the cut off on disconnect option on the line-serving switch, disconnects the line and terminates the ringing. C
- k) Date and Time is a default feature that shows the date and time on Meridian Business Sets and single line sets equipped with the display option.
- l) Distinctive Ringing allows certain incoming call types (internal, external and queued), to be identified by having them ring distinctively on the terminating stations in the customer group. This feature is precluded from functioning within a key telephone system.
- m) Group Intercom allows a station user to direct an intercom call to any user- member of a predesignated group.
- n) Group Intercom Page option allows a member of a Group Intercom group (GIC) dial another Business set user in the same GIC group and automatically activates the called set's speaker, for paging purposes.
- o) Hunting permits three types of hunting: Directory Number Hunt, Circular Hunting and Multi Line Hunting.
- p) Personalized Ring provides the ability for a customer to have one or two additional telephone numbers assigned to a Central Office line. A distinctive ringing pattern is provided for each Centrex local.
- q) Intercom allows a Meridian Business Set user to page a user in the intercom group by pressing a key.
- r) Internal Name Display allows for a set with display user to see the name of the calling or called party displayed on incoming and outgoing calls respectively. The names displayed are those data filled through service order to correspond to particular directory numbers.

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4. Plan A Fundamental (Cont'd)

- s) Last Number Redial allows a station user to redial the last called number by pressing one or two keys rather than dialing the entire number.
- t) Message Waiting allows a person to leave a message or indication at another station to call back.
- u) Name and Number Blocking permits a user to block their name and number when placing a call.
- v) No Double Connect is when a Centrex directory number is assigned this feature, the line-serving switch does not allow the connection of test or busy verification circuits to the line while the line is busy. This protects a data call from interruptions such as a waiting tone.
- w) Number Replacement permits the transmittal of an alternate number, on a fixed basis, in lieu of the actual telephone number from which a call is being placed. The alternate telephone number is selected by the customer and must be associated with another line of the same class of service working for the same customer at the same premises. Number replacement is provided subject to the availability of suitable facilities. Customers may arrange their lines so that all or only a portion of them transmit the alternate number. See Section N100, Item 7.02 for rates and charges.
- x) Permanent Hold allows a station user to hold one active call against its own directory number without attendant assistance.
- y) Reason Display is an option when displaying a reason for various features on a Meridian Business Set with display.
- z) Ring Again allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.
- aa) Speed Call 10 allows the station user to store frequently-called numbers against an access code and to place calls to these numbers by dialing only the access code.
- ab) Standard Message Manager Mailbox includes a type 34 mailbox. It has a usage capacity of 150 minutes and a storage capacity of 25 messages.
- ac) Three Way Conference allows the caller to add on conference three conferees for an instant meeting with internal or external calls.

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**CENTREX II SERVICE**

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5. Plan B Enhanced

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

5.01 This plan includes the choice of all the features available in Plan A in addition to the features listed below.

- a) Authorization Codes are a set of 2-10 digits dialed by a station user attendant or incoming trunk to identify an authorized user of the network and exclude an unauthorized user.
- b) Automatic Answer Back allows any incoming call to the PDN of the set to be automatically answered after four seconds of ringing. Conversation takes place through a handsfree unit without manually controlling the unit. When the calling party hangs up, the call is automatically disconnected.
- c) Automatic Dial allows an MBS station user to call a frequently called number by lifting the receiver or depressing a DN Key followed by the AUD Key.
- d) Automatic Display Name and Number on a Meridian Business Set permits a second call to be displayed on the set for an interim time.
- e) Denied Incoming when assigned, the station cannot receive calls from outside the customer group.
- f) Deny Incoming and Outgoing Calls permits the customer to restrict the Centrex local from receiving calls, or restricts the Centrex local for outgoing calls.
- g) Distinctive Ringing allows certain incoming call types (internal, external and queued), to be identified by having them ring distinctively on the terminating stations in the customer group. This feature is precluded from functioning within a key telephone system.
- h) Enhanced Answering Position/Station Campon provides an attendant with faster and easier call handling capabilities by providing two feature components; Busy Lamp Field/Direct Station Select (BLF) and the CXR with transfer on release.
- i) Executive Busy Override allows a station user to barge in on a busy station.
- j) Group Intercom All Call (GIAC) feature enables any Meridian Business Set (MBS) user (the originator) who is a member of a Group Intercom (GIC) group to simultaneously page up to 29 predefined MBS equipped members of the same GIC group.
- k) Inspect Key(Calling Name Inspect Key)allows a Centrex user to display information about the feature keys and Directory Number (DN) keys on his/her set.

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**CENTREX II SERVICE**

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5. Plan B Enhanced (Cont'd)

- l) Make Set Busy allows directory number (DN) appearances, (excluding private business lines, multiple appearance directory number (MDN) group members, and call terminations, such as Call Waiting calls, Camp-On and Busy Override) on an MBS to be made busy to incoming calls. While this feature is active on a set, all incoming calls to DN appearances receive busy tone.
- m) Message Manager allows a person to transfer a voice message to another voice message user and the ability to forward the call to an attendant by dialing 0.
- n) Message Manager Mailbox has usage capacity of 220 minutes per month and a storage capacity of 25 messages.
- o) Multiple Appearance Directory Number(MDN) allows a directory number (DN) that is assigned more than once to one or more business set/single line set mix. MDN groups can be comprised of up to 32 appearances and configured in Single Call Arrangement (SCA) or Multiple Call Arrangement (MCA). Only 30 of the 32 appearances can be in the talking state at any one time. With SCA only one set can be active on the MDN, with MCA more than one set in the MDN group can be active. On a MDN-MCA the number of simultaneous calls is restricted to the number of members in the group.
- p) Originating/Terminating Line Select provides dial tone, or answers an incoming call on the Primary Directory Number (PDN) when a Meridian Business Set goes off-hook, the PDN is automatically selected.
- q) Privacy Release Control permits the user to either include or exclude the capability of accessing the local by a second user.
- r) Secondary Number allows secondary directory number (DN) appearances on a Centrex set to receive and place calls.
- s) Six Way Conference allows the caller to add on conference six conferees, four internal and two external callers.
- t) Speed Call 50 allows the station user to store frequently-called numbers against an access code and to place calls to these numbers by dialing only the access code.
- u) Uniform Call Distribution allows for an even distribution of incoming calls to a telephone number over a group of locals.

CENTREX II SERVICE6. Contract

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

## 6.01 Contract Period Terms

- a) The contracts for Centrex II Service are from a minimum of 1-year, 3-year, or 5-year.
- b) The customer may subscribe to a 1-year, 3-year or 5-year contract subject to paying the termination clause provided in items 6.01 c), d) and e) below.
- c) Termination charges do not apply if the customer has 50% of the Centrex locals in service from the date of the signed contract or 50% of the Centrex locals in service at the end of the contract period whichever is the higher of the two.
- d) The exception to item 6.01 c) calculated in accordance with the formula provided below, payable by the customer to the Company

Termination charges are calculated with the following formula:

$$T.C. = \frac{T.M.}{N.T.C.} \times (N.T.C. - 50\% \text{ of } T.N.T.) \times N.M.$$

## Legend

T.C	Termination charge
T.M.	Total monthly charges for all canceled locals
N.T.C.	Number of locals canceled by customer
T.N.T.	Total number of Centrex locals on the date the contract was signed or the date it is terminated, whichever is greater
N.M.	Number of months between the termination date and the end of the contract period.

- e) Termination charge will be waived if the customer extends the life of their remaining contract term before expiration.
- f) At the expiry of the contract term, all Centrex locals will revert to one-month rates unless a new contract is chosen. A Centrex Customer may agree to commit to another immediately succeeding Minimum Contract Period of equal duration, and for an equal quantity commitment level, subject to the following conditions:
  - 1) All Customers will be notified by NorthernTel, either on their monthly bill or by letter, at least sixty(60) days before the end of the current contract, as to when automatic renewal will take place;

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**CENTREX II SERVICE**

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6. Contracts (Cont'd)

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- 2) Customers will be informed that automatic renewal has occurred, within thirty-five (35) days following renewal; and
- 3) Customers will be advised by NorthernTel, either on their monthly bill or by letter, that they may cancel automatically renewed contracts without penalty within thirty (30) days of the date of the notice of automatic renewal.

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- b) The customer may transfer as many Centrex locals from one contract to another, without any termination charge so long as the term of the latter contract is the same or of a longer term.
- c) The contract may be transferred and the Centrex locals reconfigured conditional upon:
  - 1) the name of the contract holders are the same or;
  - 2) the name of the customer on the contract is an affiliate of the customer on the contract
- d) Further to h) above should the names on each of the contracts be different or, one is not financially liable for the other, termination charges will apply

- 6.02 In addition to other monthly rates and service charges, specific optional features are found in item 7.01.
- 6.03 Software changes made to the features of the system after the initial installation are subject to the service charges stated in item 7.01.
- 6.04 A directory listing will be provided for each Centrex local. Additional directory listings will be rated as in N140.
- 6.05 Telephone Number Reservation permits customers to reserve one or more seven-digit telephone numbers. Telephone numbers may be reserved for a maximum period of 1 year.

## CENTREX II SERVICE

7. Rates and Charges

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

7.01 The following monthly rates and service charges apply, in addition to other monthly rates and service charges, to the Centrex II Service features described below.

	MRC	S/C
- Access to special facilities	\$70.00	MESC
- Automatic call distribution	350.00	\$3300.00
- Automatic call distribution management information system interface	200.00	1430.00
- Automatic route selection and queuing	.50	MESC
- Centrex Dynamic Change 2 - 1500 locals	536.00	3500.00
- Department billing	Note 1	
- Digital recorder announcer (NT5M)	500.00	2200.00
- Fixed Call Forwarding (Centrex line and the Relay Service in N100 item 5.04 b) is included)		
Initial (see Note 3)	74.78	MESC
Additional each (see Note 3)	39.65	MESC
- Inward dialing	6.90	MESC
- Inward dialing (see Note 4)	9.55	MESC
- Message waiting	75.00	MESC
- 6 port conference bridge	200.00	550.00
- Software service charge	Note 2	
- Station message detail recording	220.00	N/A
- Tie trunk per end	65.00	MESC
- Time of day routing	113.65	MESC
- Traffic study	N/A	137.00
- Virtual facility groups	5.00	MESC
- SimRing	5.00	MESC

## CENTREX II SERVICE

7. Rates and Charges (Cont'd)

## 7.01 (Cont'd)

Note 1: Monthly recurring charges and service charges for the noted features will be rated upon customer request.

Note 2: The Administration Charge plus \$8.00 per program change.

Note 3: Each software program change (the Administration Charge plus \$8.00 per program change).

Note 4: Includes Equivalent Service.

7.02 The following monthly rate and service charge for each local including the Integrated Centrex II Service described in Item 2. across all Rate Bands. The Relay Service rate in N100, Item 5.04 b) is included, however is not subject to the rebate schedule in Item 7.03.

RATE BAND	CENTREX SERVICE PLANS	MRC		S/C
		Minimum	Maximum	
C	Basic Business Bundle each local	#	\$104.70	I MESC
E	Basic Business Bundle each local	#	\$115.43	MESC
F-1	Basic Business Bundle each local	#	\$115.43	MESC
F (2-4)	Basic Business Bundle each local	#	\$107.70	MESC
F-3	Basic Business Bundle each local	#	\$108.70	MESC
C	Plan A - Fundamental each local	#	\$107.69	MESC
E	Plan A - Fundamental each local	#	\$118.57	MESC
F-1	Plan A - Fundamental each local	#	\$118.57	MESC
F (2-4)	Plan A - Fundamental each local	#	\$110.69	MESC
F-3	Plan A - Fundamental each local	#	\$111.69	MESC
C	Plan B - Enhanced each local	#	\$115.62	MESC
E	Plan B - Enhanced each local	#	\$126.89	MESC
F-1	Plan B - Enhanced each local	#	\$126.89	MESC
F (2-4)	Plan B - Enhanced each local	#	\$118.62	MESC
F-3	Plan B - Enhanced each local	#	\$126.62	I MESC

# Filed in confidence with the CRTC.

## CENTREX II SERVICE

7. Rates and Charges (Cont'd)

- 7.03 Rebate - A rebate applies to the monthly recurring charges for Plans A and B found in Item 7.03.

This rebate applies in accordance with the terms of the contract and the number of Centrex locals.

		Rebate Schedule					
		1 year		3 year		5 year	
Rate Band	Type of Service	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
C	Basic Business Bundle 1 + lines		\$97.24		\$89.79		\$86.06
E	Basic Business Bundle 1 + lines		\$107.60		\$99.77		\$95.86
F-1	Basic Business Bundle 1 + lines		\$107.60		\$99.77		\$95.86
F (2-4)	Basic Business Bundle 1 + lines		\$100.24		\$92.79		\$89.06
F-3	Basic Business Bundle 1 + lines		\$101.24		\$93.79		\$90.06
C	Plan A 1 to 250 lines		\$99.93		\$92.18		\$88.30
E	Plan A 1 to 250 lines		\$110.42		\$102.28		\$98.21
F-1	Plan A 1 to 250 lines		\$110.42		\$102.28		\$98.21
F (2-4)	Plan A 1 to 250 lines		\$102.93		\$95.18		\$91.30
F-3	Plan A 1 to 250 lines		\$103.93		\$96.18		\$92.30
C	Plan A 251 and above lines		\$ 99.91		\$84.41		\$80.50
E	Plan A 251 and above lines		\$110.42		\$94.13		\$90.06
F-1	Plan A 251 and above lines		\$110.42		\$94.13		\$90.06
F (2-4)	Plan A 251 and above lines		\$102.93		\$87.42		\$83.54
F-3	Plan A 251 and above lines		\$103.93		\$88.42		\$84.54
C	Plan B 1 to 250 lines		\$107.07		\$98.52		\$94.25
E	Plan B 1 to 250 lines		\$117.92		\$108.94		\$104.46
F-1	Plan B 1 to 250 lines		\$117.92		\$108.94		\$104.46
F (2-4)	Plan B 1 to 250 lines		\$110.07		\$101.52		\$97.25
F-3	Plan B 1 to 250 lines		\$111.07		\$102.52		\$98.25
C	Plan B 251 and above lines		\$107.07		\$89.97		\$86.44
E	Plan B 251 and above lines		\$117.92		\$99.96		\$95.48
F-1	Plan B 251 and above lines		\$117.92		\$99.96		\$95.48
F (2-4)	Plan B 251 and above lines		\$110.07		\$91.47		\$88.70
F-3	Plan B 251 and above lines		\$111.07		\$93.47		\$89.70

**Note:** The customer must maintain a subscription of a minimum of 251 lines during the whole contract length. If the minimum number of lines is not met, the monthly recurring charge of the 1 to 250 lines is applicable for all lines. The total number of lines is calculated by including all lines located in Exchanges with or without forbearance of local service.

# Filed in confidence with the CRTC.

**CENTREX II SERVICE**

8. MULTI-EXCHANGE CENTREX II SERVICE

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02.

8.01 Multi-Exchange Centrex II Service provides basic and optional Centrex Features to a customer located in more than one Exchange, provided the Exchanges are served by the same line-serving switch Host and have Extended Area Service (EAS) between the Exchanges.

8.02 The following monthly rates and service charge applies in addition to other applicable rates and charges. The relay Service rate in N100, Item 5.04 b) is included.

<u>LOCALS</u>	<u>MRC</u>	<u>S/C</u>
First 2	25.13	1800.00
Next 8	40.13	
Next 10	60.13	
Next 30	80.13	
Above 50	150.13	
Above 100 Locals 5 year contract	220.13	1800.00
Above 300 Locals 5 year contract	330.13	1800.00

a) Software changes made to the features of the Multi-Exchange Centrex Service, after the initial installation, are subject to the service charges stated in Item 7.01.

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**CENTREX II SERVICE**

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**9. LARGE ORGANIZATION CENTREX II SERVICE**

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

- 9.01 A Large Organization Centrex II Service customer must have 100 or more locals in the Company's operating territory. This is available to Centrex II Service customers with a 5-year contract only. Large Organization Centrex II Service customers must contract for the same contract period for all Systems. When the minimum number of locals falls below 100 locals, the contract is voided and subject to termination charges.
- 9.02 The termination charge for locals paid for on a 5-year contract basis is an amount equal to the present worth, using the Company's cost of money at the time of termination, of the remaining monthly rates which is applicable for the unexpired portion of the contract. Locals may be added during the life of the 5-year contract at the same rates as locals covered by the original contract and for a period co-terminating with the locals provided by the original contract. At the expiry of the 5-year contract all locals will revert to one month rates unless a new 5-year contract is negotiated. Customers may migrate all or portion of their Large Organization Centrex II service under the terms of an MCP to any access services which are subject to the terms of an MCP. In such cases, termination charges do not apply, provided that the charges remaining on the MCP for the Large Organization Centrex II service that they are migrating from are less than those being committed under the new MCP for the other services. If the charges remaining are greater than those being committed under the MCP for the other service, then termination charges as determined above apply on the difference between the two amounts.
- 9.03 When Large Organization Centrex II Service customers add new locals during the last 6 months of the 5-year contract and such additions reach a cumulative total of 15, such locals may be provided at the 5-year contract rate provided the customer signs a new 5-year contract coincident with the provision of the 15th local. Termination charges applicable to the existing locals, for the months remaining in the 6 month period, will be waived.
- 9.04 The number of locals contracted for in the Large Organization Centrex II Service 5-year contract must be the same or higher than the number of locals contracted for in the existing contract.
- 9.05 A Large Organization Centrex II Service customer may remove up to a cumulative of 15% of the number of locals in-service, without incurring termination charges. At no time can the number of locals terminated without penalty exceed 15% of the total number of locals installed over the life of the contract.
- 9.06 Service Charges as specified in Item 9.08 apply for each local.
- 9.07 Software changes made to the features of the system after initial installation are subject to the service charges stated in Item 2.

CENTREX II SERVICE

9. LARGE ORGANIZATION CENTREX II SERVICE (Cont'd)

9.08 RATES AND CHARGES

(a) The contract period is for 5 years. There is a minimum requirement of 100 locals. The Relay Service rate in N100, Item 5.04 b) is included.

	<u>MRC</u>	<u>S/C</u>	<u>USOC</u>
Above 100 locals each 5 year contract	\$40.38	MESC	CFLCT
Above 100 locals each 5 year contract (including equivalent service)	\$43.03	MESC	CFLCG

10. INTEGRATED VOICE MESSAGING SERVICE (IVMS)

**Note:** The business service elements of this item are forborne from regulation in certain Exchanges, as identified in Section 100, Item 4.02. C

10.01 IVMS is a Digital Multiplex Systems based service providing integration between a suitably equipped line-serving switch Central Office and an external Voice Messaging System (VMS). IVMS includes the required access arrangements to allow voice information to be transferred between the line-serving switching equipment and a Company, or customer provided VMS, in both directions. C

10.02 IVMS is provided for Centrex II Service and Large Organization Centrex II Service lines subject to the availability of suitable facilities.

10.03 IVMS provides the capability of answering calls and recording messages associated with these calls.

10.04 The following rates and charges apply for IVMS access arrangements and are in addition to other applicable rates and charges.

	<u>MRC</u>	<u>MESC</u>	<u>USOC</u>
Data access port each (see note 1)	\$200.00	\$1300.00	VMDAP
Voice access lines each (note 2)	50.65	MESC	VMVAL

**NOTE 1:** In addition, a schedule 4-type-4 data channel is required between the Data access port in the line-serving switch Central Office and the VMS. C

**NOTE 2:** When a group of access lines are installed, an equivalent service (B32) will be set up on the voice access lines installed per Section N100, Item 5.04(a).

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**CENTREX II SERVICE**

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10. INTEGRATED VOICE MESSAGING SERVICE (IVMS) (Cont'd)

10.05 The following access arrangement configurations are available for use with customer provided VMS equipment.

## a) Option 1

One data access port and associated voice access lines are required to connect a line-serving switch Central Office with VMS equipment located in the line-serving switch Wire Centre area. As an exception voice access lines may be provided without an associated data access port when full IVMS integration is not required.

## b) Option 2

One data access port and associated access voice lines are required for each line-serving switch Central Office connected to the VMS equipment. Distance charges apply to extend voice access lines to the line-serving switch Central Offices other than that serving the VMS equipment.

Distance is measured from the Central Office serving the VMS equipment to the Central Office where the voice access lines are connected.

11. RESERVED FOR FUTURE USE

CENTREX II SERVICE

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11. RESERVED FOR FUTURE USE (Cont'd)

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CENTREX II SERVICE

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Z      RESERVED FOR FUTURE USE